

Board of Directors

Linda B. Bammann^{2, 4}

Retired Deputy Head of Risk Management
JPMorgan Chase & Co.
(Financial services)

Stephen B. Burke^{2, 3}

Retired Chairman and Chief Executive Officer
NBCUniversal, LLC
(Television and entertainment)

Todd A. Combs^{2, 3}

Investment Officer
Berkshire Hathaway Inc.;
President and Chief Executive Officer
GEICO
(Conglomerate and insurance)

James S. Crown^{4, 5}

Chairman and Chief Executive Officer
Henry Crown and Company
(Diversified investments)

James Dimon

Chairman and Chief Executive Officer
JPMorgan Chase & Co.
(Financial services)

Timothy P. Flynn¹

Retired Chairman and Chief Executive Officer
KPMG
(Professional services)

Mellody Hobson^{4, 5}

Co-CEO and President
Ariel Investments, LLC
(Investment management)

Michael A. Neal^{1, 5}

Retired Vice Chairman
General Electric Company;
Retired Chairman and Chief Executive Officer
GE Capital
(Industrial and financial services)

Phebe N. Novakovic¹

Chairman and Chief Executive Officer
General Dynamics
(Aerospace and defense)

Virginia M. Rometty^{1, 3}

Retired Executive Chairman and Chief Executive Officer
International Business Machines Corporation
(Technology)

Member of:

- 1 Audit Committee
- 2 Compensation & Management Development Committee
- 3 Corporate Governance & Nominating Committee
- 4 Risk Committee
- 5 Public Responsibility Committee

Operating Committee

James Dimon

Chairman and Chief Executive Officer

Ashley Bacon

Chief Risk Officer

Takis T. Georgakopoulos

Global Head of Wholesale Payments

Douglas B. Petno

CEO, Commercial Banking

Daniel E. Pinto

Co-President and Chief Operating Officer;
CEO, Corporate & Investment Bank

Marc K. Badrichani

Head of Global Sales & Research

Teresa A. Heitsenrether

Global Head of Securities Services

Jennifer A. Piepszak

Chief Financial Officer

Gordon A. Smith

Co-President and Chief Operating Officer;
CEO, Consumer & Community Banking

Lori A. Beer

Chief Information Officer

Carlos M. Hernandez

Executive Chair of Investment & Corporate Banking

Troy L. Rohrbaugh

Head of Global Markets

Mary Callahan Erdoes

CEO, Asset & Wealth Management

Marianne Lake

CEO, Consumer Lending

Peter L. Scher

Vice Chairman

Stacey Friedman

General Counsel

Robin Leopold

Head of Human Resources

Sanoke Viswanathan

Head of International Consumer Banking

Other Corporate Officers

Reggie A. Chambers

Investor Relations

Elena A. Korablina

Firmwide Controller

John H. Tribolati

Secretary

Joseph M. Evangelisti

Corporate Communications

Lou Rauchenberger

General Auditor

Regional Chief Executive Officers

Asia Pacific

Filippo Gori

Europe/Middle East/Africa

Viswas Raghavan

Latin America/Canada

Alfonso Eyzaguirre

Senior Country Officers and Location Heads

Asia Pacific

Australia and New Zealand

Robert P. Bedwell

China

Mark C.M. Leung

Hong Kong

Filippo Gori

Japan

Steve Teru Rinoie

Korea

Tae Jin Park

South and South East Asia

Murlidhar Maiya

India

Madhav Kalyan

Indonesia

Gioshia Ralie

Malaysia

Steve R. Clayton

Philippines

Carlos Ma. G Mendoza

Singapore

Edmund Y. Lee

Thailand

Marco Sucharitku

Taiwan

Carl K. Chien

Vietnam

Van Bich Phan

Europe/Middle East/Africa

Austria

Anton J. Ulmer

Bahrain, Egypt and Lebanon

Ali Moosa

Belgium

Tanguy A. Piret

France

Kyril Courboin

Germany

Stefan P. Povaly

Iberia

Ignacio de la Colina

Ireland

Carin Bryans

Israel

Roy Navon

Italy

Francesco Cardinali

Luxembourg

Pablo Garnica

Middle East and North Africa

Khaled Hobballah

Karim Tannir

The Netherlands

Cassander Verwey

Russia and Kazakhstan

Yan L. Tavrovsky

Saudi Arabia

Bader A. Alamoudi

Sub-Saharan Africa

Kevin G. Latter

Switzerland

Nick Bossart

Turkey

Mustafa Bagriacik

Latin America/Caribbean

Andean, Caribbean and Central America

Moises Mainster

Colombia

Angela M. Hurtado

Argentina

Facundo D. Gómez Minujin

Brazil

Daniel Darahem

Chile

Andres Errazuriz

Mexico

Felipe García-Moreno

North America

Canada

David E. Rawlings

JPMorgan Chase Vice Chairs

Phyllis J. Campbell

Mark S. Garvin

Vittorio U. Grilli

Mel R. Martinez

David Mayhew

E. John Rosenwald

Peter L. Scher

J.P. Morgan International Council

Rt. Hon. Tony Blair

Chairman of the Council
Former Prime Minister of Great Britain
and Northern Ireland
London, United Kingdom

The Hon. Robert M. Gates

Vice Chairman of the Council
Partner
Rice, Hadley, Gates & Manuel LLC
Washington, District of Columbia

Bernard Arnault

Chairman and Chief Executive Officer
LVMH Moët Hennessy – Louis Vuitton
Paris, France

Paul Bulcke

Chairman of the Board of Directors
Nestlé S.A.
Vevey, Switzerland

Jamie Dimon*

Chairman and Chief Executive Officer
JPMorgan Chase & Co.
New York, New York

John Elkann

Chairman and Chief Executive Officer
EXOR N.V.
Turin, Italy

Ignacio S. Galán

Chairman and Chief Executive Officer
Iberdrola, S.A.
Madrid, Spain

Armando Garza Sada

Chairman of the Board
ALFA, S.A.B. of C.V.
San Pedro Garza García, Mexico

Alex Gorsky

Chairman and Chief Executive Officer
Johnson & Johnson
New Brunswick, New Jersey

Herman Gref

Chief Executive Officer,
Chairman of the Executive Board
Sberbank
Moscow, Russia

The Hon. Carla A. Hills

Chairman and Chief Executive Officer
Hills & Company International Consultants
Washington, District of Columbia

The Hon. John Howard OM AC

Former Prime Minister of Australia
Sydney, Australia

Joe Kaeser

President and Chief Executive Officer
Siemens AG
Munich, Germany

The Hon. Henry A. Kissinger

Chairman
Kissinger Associates, Inc.
New York, New York

Jorge Paulo Lemann

Director
The Kraft Heinz Company
Pittsburgh, Pennsylvania

Nancy McKinstry

Chief Executive Officer and
Chairman of the Executive Board
Wolters Kluwer
Alphen aan den Rijn, The Netherlands

Amin H. Nasser

President and Chief Executive Officer
Saudi Aramco
Dhahran, Saudi Arabia

The Hon. Condoleezza Rice

Partner
Rice, Hadley, Gates & Manuel LLC
Stanford, California

Paolo Rocca

Chairman and Chief Executive Officer
Tenaris
Buenos Aires, Argentina

Nassef Sawiris

Chief Executive Officer
OCI N.V.
London, United Kingdom

Ratan Naval Tata

Chairman Emeritus
Tata Sons Ltd
Mumbai, India

Joseph C. Tsai

Executive Vice Chairman
Alibaba Group
Hong Kong, China

The Hon. Tung Chee Hwa GBM

Vice Chairman
National Committee of the Chinese
People's Political Consultative Conference
Hong Kong, China

Masahiko Uotani

President and
Group Chief Executive Officer
Shiseido Co., Ltd.
Tokyo, Japan

Jaime Augusto Zobel de Ayala

Chairman and Chief Executive Officer
Ayala Corporation
Makati City, Philippines

*Ex-officio

Corporate headquarters

383 Madison Avenue
New York, NY 10179-0001
Telephone: 212-270-6000
jpmorganchase.com

Annual Report on Form 10-K

The Annual Report on Form 10-K of JPMorgan Chase & Co. as filed with the U.S. Securities and Exchange Commission will be made available without charge upon request to:

Office of the Secretary
JPMorgan Chase & Co.
4 New York Plaza
New York, NY 10004-2413

Stock listing

New York Stock Exchange

The New York Stock Exchange ticker symbol for the common stock of JPMorgan Chase & Co. is JPM.

Financial information about JPMorgan Chase & Co. can be accessed by visiting the Investor Relations website at jpmorganchase.com. Additional questions should be addressed to:

Investor Relations
JPMorgan Chase & Co.
277 Park Avenue
New York, NY 10172-0003
Telephone: 212-270-2479
JPMCinvestorrelations@jpmchase.com

Directors

To contact any of the Board members or committee chairs, the Lead Independent Director or the non-management directors as a group, please mail correspondence to:

JPMorgan Chase & Co.
Attention (Board member(s))
Office of the Secretary
4 New York Plaza
New York, NY 10004-2413

The Corporate Governance Principles, the charters of the principal standing Board committees, the Code of Conduct, the Code of Ethics for Finance Professionals and other governance information can be accessed by visiting our website at jpmorganchase.com and clicking on "Governance" under the "Who We Are" tab.

Transfer agent and registrar

Computershare
462 South 4th Street
Suite 1600
Louisville, KY 40202
United States
Telephone: 800-758-4651
www.computershare.com/investor

Investor Services Program

JPMorgan Chase & Co.'s Investor Services Program offers a variety of convenient, low-cost services to make it easier to reinvest dividends and buy and sell shares of JPMorgan Chase & Co. common stock. A brochure and enrollment materials may be obtained by contacting the Program Administrator, Computershare, by calling 800-758-4651, by writing to the address indicated above or by visiting its website at www-us.computershare.com/investor.

Direct deposit of dividends

For information about direct deposit of dividends, please contact Computershare.

Stockholder inquiries

Contact Computershare:

By telephone:

Within the United States, Canada and Puerto Rico: 800-758-4651 (toll free)

From all other locations:
201-680-6862 (collect)

TDD service for the hearing impaired within the United States, Canada and Puerto Rico: 800-231-5469 (toll free)

All other locations:
201-680-6610 (collect)

By regular mail:

Computershare
P.O. Box 505000
Louisville, KY 40233
United States

By overnight delivery:

Computershare
462 South 4th Street
Suite 1600
Louisville, KY 40202
United States

Duplicate mailings

If you receive duplicate mailings because you have more than one account listing and you wish to consolidate your accounts, please write to Computershare at the address above.

Independent registered public accounting firm

PricewaterhouseCoopers LLP
300 Madison Avenue
New York, NY 10017

"JPMorgan Chase," "J.P. Morgan," "Chase," the Octagon symbol and other words or symbols in this report that identify JPMorgan Chase services are service marks of JPMorgan Chase & Co. Other words or symbols in this report that identify other parties' goods or services may be trademarks or service marks of those other parties.

This Annual Report is printed on paper made from well-managed forests and other controlled sources. The paper is independently certified by Bureau Veritas Quality International according to Forest Stewardship Council® standards.

